

BENNIE G. THOMPSON, MISSISSIPPI
CHAIRMAN

ZOE LOFGREN, CALIFORNIA
ADAM B. SCHIFF, CALIFORNIA
PETE AGUILAR, CALIFORNIA
STEPHANIE MURPHY, FLORIDA
JAMIE RASKIN, MARYLAND
ELAINE G. LURIA, VIRGINIA
LIZ CHENEY, WYOMING
ADAM KINZINGER, ILLINOIS



U.S. House of Representatives
Washington, DC 20515

january6th.house.gov
(202) 225-7800

One Hundred Seventeenth Congress

Select Committee to Investigate the January 6th Attack on the United States Capitol

August 26, 2021

Mr. Bill Moore
Chief Executive Officer
Zello
1717 W. 6th Street
Austin, TX 78703

Dear Mr. Moore:

The Select Committee to Investigate the January 6th Attack on the United States Capitol is examining the facts, circumstances, and causes of the attack and relating to the peaceful transfer of power, in order to identify and evaluate lessons learned and to recommend corrective laws, policies, procedures, rules, or regulations.

Pursuant to the purposes and functions set forth in House Resolution 503, the Select Committee requests that you produce the documents described in the attached schedule in your custody, control, or possession. Please produce this information to the Select Committee no later than September 9, 2021. An attachment to this letter provides additional instructions for responding to the Select Committee's request.

If you have questions, please contact Select Committee investigative staff at 202-225-7800.

Sincerely,

A handwritten signature in blue ink that reads "Bennie G. Thompson".

Bennie G. Thompson
Chairman

SCHEDULE

The Select Committee requests the following documents and information since April 1, 2020, unless otherwise specified:

1. All internal or external reviews, studies, reports, data, analyses, and related communications regarding your platform(s) and:
 - i. Misinformation, disinformation, and malinformation relating to the 2020 election;¹
 - ii. Efforts to overturn, challenge, or otherwise interfere with the 2020 election or the certification of electoral college results;
 - iii. Domestic violent extremists, including racially or ethnically motivated violent extremists, militia violent extremists, sovereign citizen violent extremists, QAnon, or other extremists associated with efforts to overturn the 2020 election, including the January 6, 2021, attack, attacks against other State capitols, and attempted attacks against the January 20, 2021 inauguration of President Joseph R. Biden, Jr.;² and
 - iv. Foreign malign influence in the 2020 election, including known or suspected coordination between foreign and/or domestic influences to interfere in the 2020 elections, or cause domestic unrest.
2. All internal or external reviews, studies, reports, data, analyses, and related communications regarding how your platform's/platforms' algorithms might contribute to any of the factors described in request 1 above.
3. Any modifications and/or changes to policies or algorithms intended to address the items detailed in requests 1 and 2.
4. Any modifications or changes recommended or considered, but not implemented, intended to address the items detailed in requests 1 and 2.
5. All accounts, users, groups, events, messaging forums, marketplaces, posts, or other user-generated content that was sanctioned, suspended, removed, throttled,

¹ For purposes of your search and production, please refer to the definitions used by the Cybersecurity and Infrastructure Security Agency, online at <https://www.cisa.gov/mdm>.

² For purposes of your search and production, please refer to the definitions of these terms found, among other places, in a March 1, 2021, bulletin from the Office of the Director of National Intelligence (*Domestic Violent Extremism Poses Heightened Threat in 2021*, online at <https://www.dni.gov/files/ODNI/documents/assessments/UnclassSummaryofDVEAssessment-17MAR21.pdf>), and a June 4, 2021, bulletin from the Federal Bureau of Investigation (*Adherence to QAnon Conspiracy Theory by Some Domestic Violent Extremists*, online at <https://s3.documentcloud.org/documents/20889411/adherence-to-qanon-conspiracy-theory-by-some-domestic-violent-extremists4.pdf>).

- deprioritized, labeled, suppressed, or banned from your platform(s) related to any of the items detailed in request 1(i)-(iv) above.
6. All protocols and analyses in place prior to January 6, 2021, to identify, report, sanction, suspend, remove, throttle, deprioritize, label, suppress, or ban any of the items detailed in request 1(i)-(iv) above, and any changes implemented to those protocols, analyses, or algorithms since January 6, 2021.
 7. All accounts, users, groups, events, messaging forums, marketplaces, posts, or other user-generated content referred, shared with, or provided to law enforcement or other State, local, or Federal Government officials or agencies regarding any of the items detailed in request 1(i)-(iv) above, and the basis for such action.
 8. All requests by law enforcement or other Federal, State, or local government officials or agencies for information relating to any of the items detailed in request 1(i)-(iv) above, and the basis for such requests.
 9. All other communications with law enforcement or other Federal, State, or local government officials or agencies relating to any of the items detailed in request 1(i)-(iv) above.
 10. All protocols in place prior to January 6, 2021, for notifying or otherwise sharing information with law enforcement or other Federal, State, or local government officials or agencies of violent or dangerous content, and any changes implemented after January 6, 2021.
 11. Internal communications, reports, documents, or other materials relating to internal employee concerns about content on the platform associated with any of the items detailed in request 1(i)-(iv) above.
 12. All document retention policies in place on January 6, 2021, including policies for communications by the company or its employees and retention policies for user-generated content.
 13. All document retention or preservation holds implemented related to the events of January 6, 2021, or any related litigation or investigation.
 14. A copy of all documents produced to any party as part of litigation or internal or external investigation related to the events of January 6, 2021.